Cloud Video Service

Cisco DX70 & DX80 User Guide

(Version 2.0)

Table of Content

Cloud Video service is an advanced, state-of-the-art unified communications service. It helps to enhance the operational efficiency of your business and assures that your colleagues can always stay in touch with your business partners anytime, anywhere.

A successful video conference provides a face-to-face meeting, even if the participants are miles or continents apart. Keep in mind that it still is a meeting—normal etiquette and dress code apply even here.

We will introduce two type of Cisco Endpoint for the Cloud Video service here: DX70 and DX80.

1. Introduction

1.1 Operation for Cisco DX70

Item	Description
1	USB ports (charging port for suitable device)
2	HDMI sockets (for sharing content)
3	LAN connection
4	Power supply socket

Item	Description
1	Camera with Privacy shutter
2	Microphone mute button and loudspeaker volume controls
3	Loudspeaker
4	SD card slot and connectors for headset and USB charging port
5	Power On/Off
6	Microphone

1.2 Operation for Cisco DX80

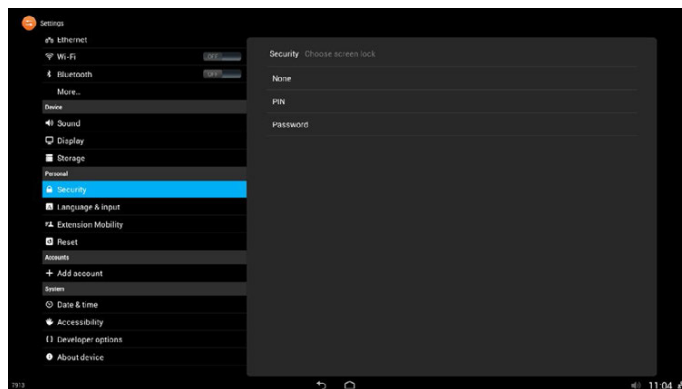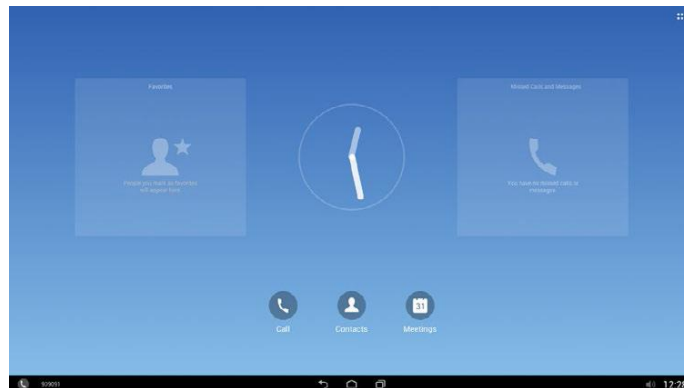| Item	Description
1	Power supply socket
2	HDMI computer connection (for sharing content)
3	HDMI external monitor connection
4	SD card slot
5	USB ports (charging port for suitable device)
6	LAN connection

Item	Description
1	Camera with Privacy shutter
2	Microphone mute button and loudspeaker volume controls
3	Power On/Off
4	Loudspeaker
5	Microphone in each leg

2. **Preference Setup**

Press the lower right corner, then press the **Settings** icon .

2.1   Set a PIN or password

1. Press **Security.**
2. Choose **Screen Lock Type**
3. Input the **PIN** (4 digits numeric) or **Password** (8 digits alphanumeric).

4. Press **Continue** when done.

3. Basic Features

3.1   Lock and Unlock Screen

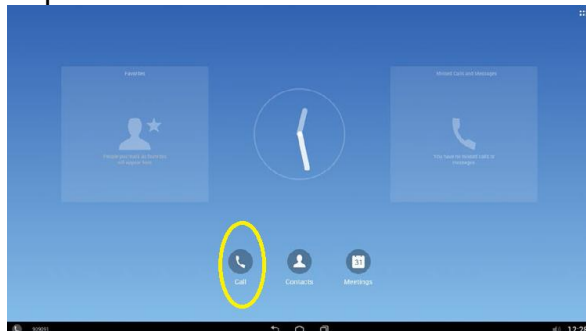1. To unlock the screen, enter your **PIN** or **Password**.

2. To lock the screen, press the **Power button** briefly.

3.2   Placing a Call
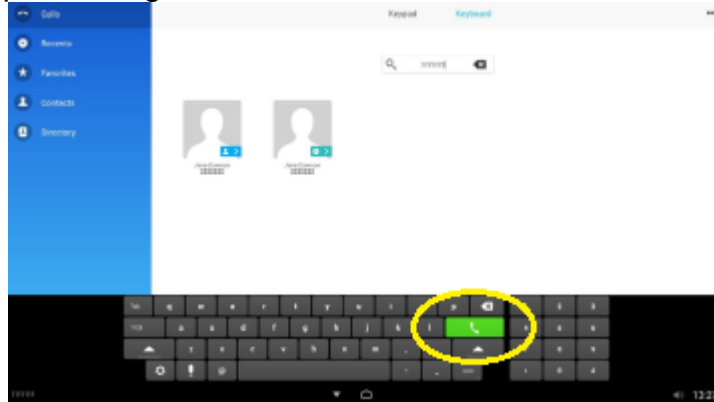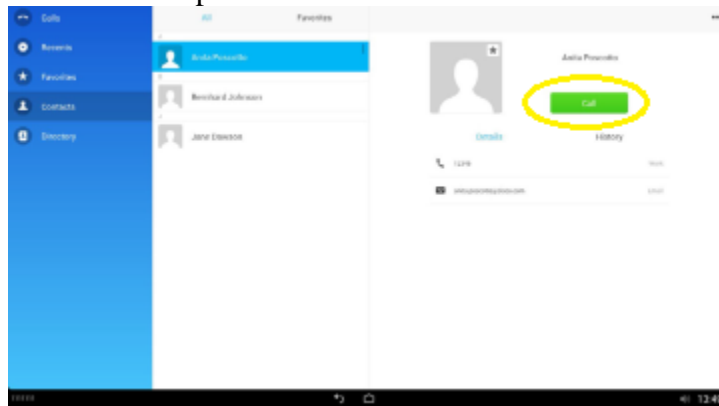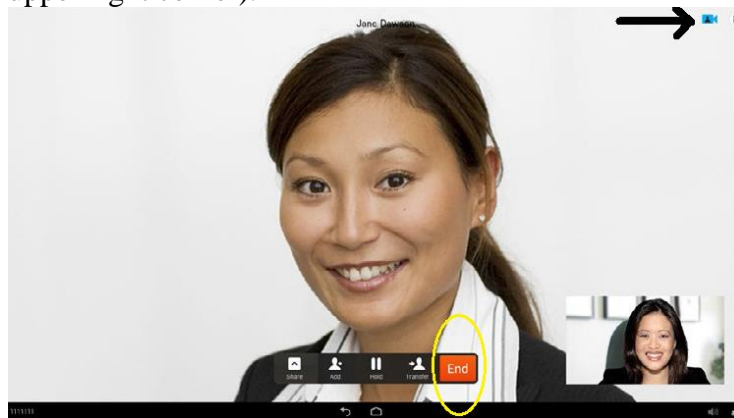
1. Tap the **Call** Icon.

2. Use the virtual keyboard to enter name, number, or address and then press the green **Call** button.

3. Press **Recents** or **Contacts** and scroll the list vertically. Then press the green **Call** button to place the call

4. If your business partner's phone can receive video call, the video call will be connected (otherwise it will be changed to voice call). If you want to see what others see from your Cloud Video endpoint, press **Self-view** (in the upper right corner).

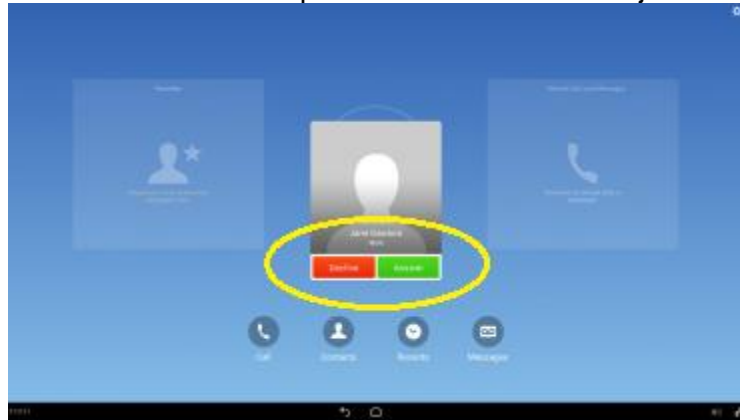5. Press **End** to terminate the call.
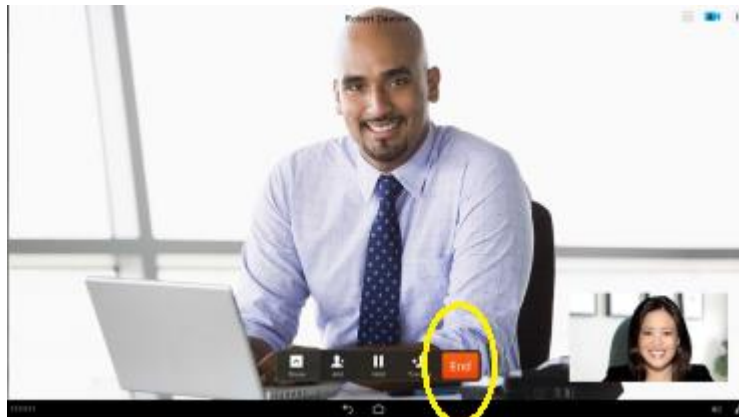
3.3   Answering a Call

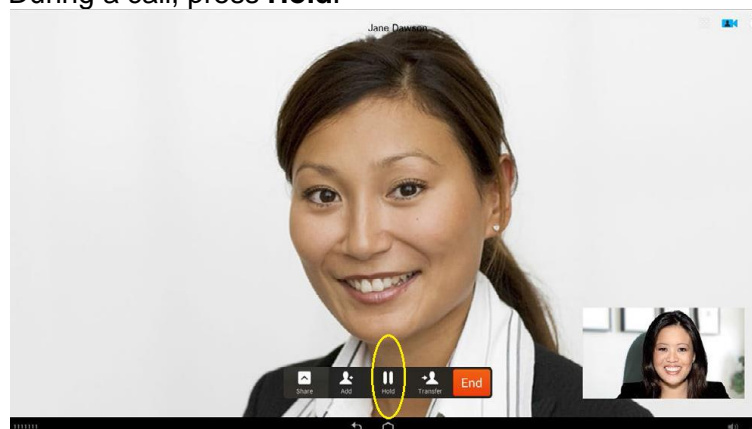1. Press **Answer** to accept the call or **Decline** to reject it.
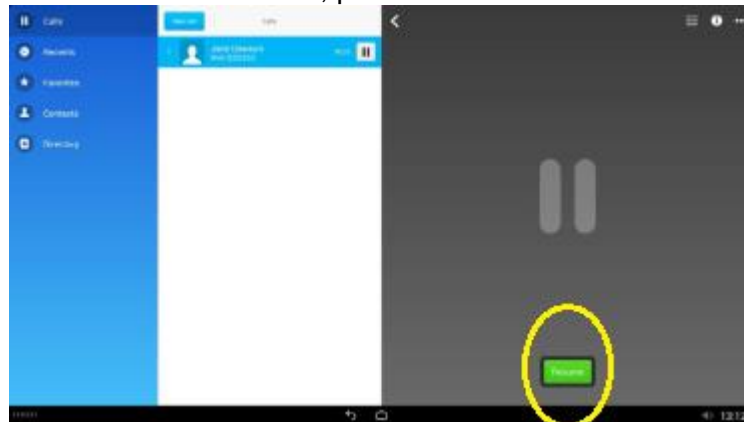

2. Press **End** to disconnect call

3.4   Hold and Resume a Call

1. During a call, press **Hold**.

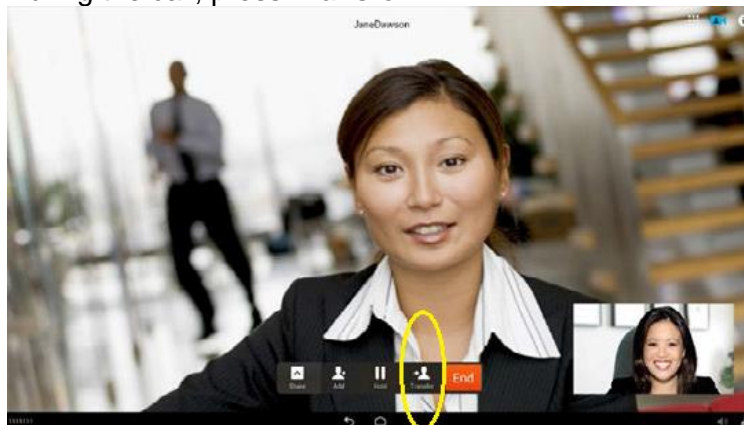2. Your screen now looks as shown, and music plays while the call remains on hold. To resume the call, press **Resume**.
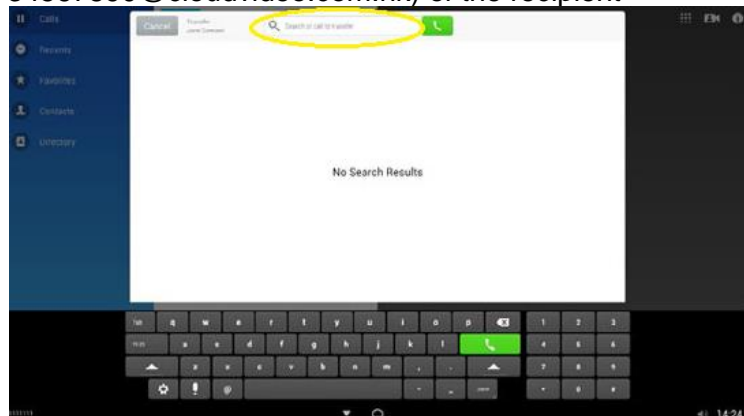

3.5   Transferring a Call to another Party

1. During the call, press **Transfer**.

2. Enter the name, number, or URI address (e.g. 34567890@cloudvideo.com.hk) of the recipient

3. Press the green **Call** icon.

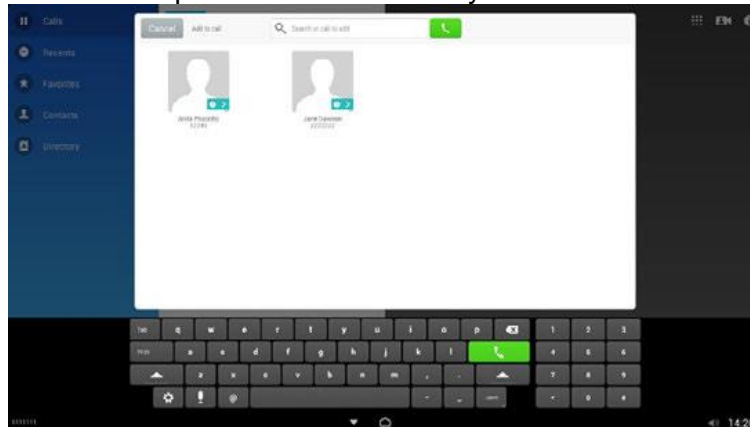4. Talk to the new recipient, if necessary. Then press **Transfe**r.

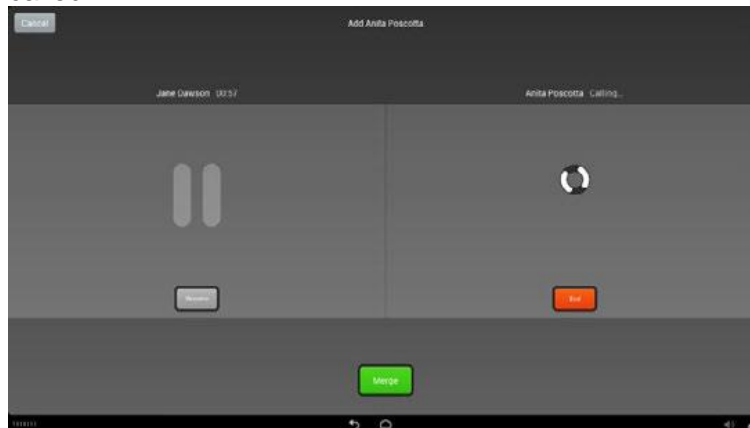## 3.6 Create a Conference Call

1. During the call, press **Add**.
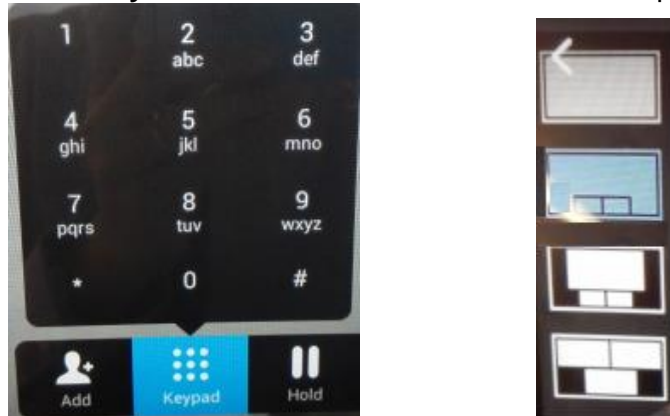
2. Call another person in the usual way.

3. The person you were in a call will be put on hold while the new recipient is called.
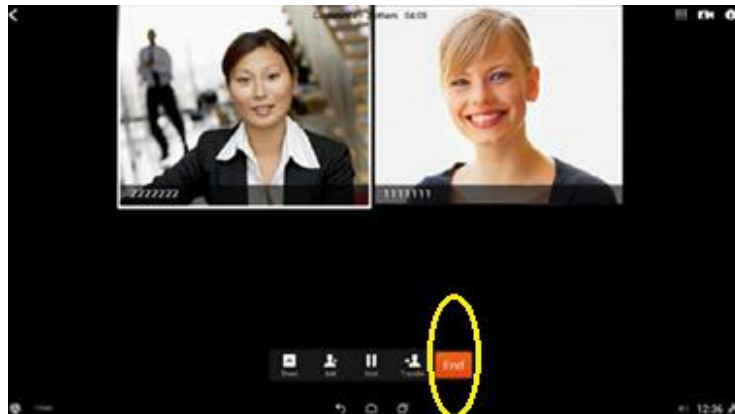

.

4. When the new recipient answers, press **Merge** to generate the conference.

5. Press **KeyPad** and **2** to select the conference template.

6. Press **End** to terminate the conference.

3.7   Share Content in a Call
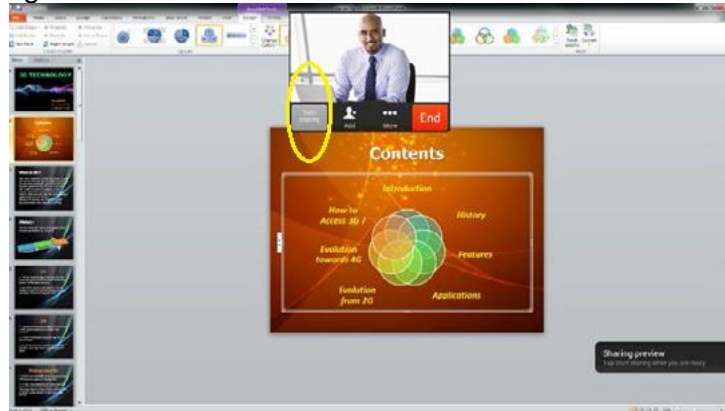
1. Connect the HDMI port to the computer with a HDMI cable.
2. During the call, press **Share**.

3. You will now see a Sharing preview. No sharing occurs until you tap **Start sharing**. Double-tap the video call image to cancel sharing. See the text at right for details.

4. To stop sharing content, press **Stop sharing**.